



## TIP SHEET

# TOP REASONS WHY IGEL EXCELS FOR FINANCE, BANKING AND INSURANCE

For finance, banking, and insurance companies, staying competitive means constantly streamlining operations in a fast-paced, omnichannel environment. Today's consumers are more discerning than ever, researching their options and expecting a consistent experience across branches, online, mobile or when seeking personal advice from their home.

### SECURITY AND COMPLIANCE

1. IGEL OS is modular by design; unused features can be turned off, keeping endpoints as “lean” as possible to minimize the attack surface of the device. This, along with the read-only file system, makes IGEL OS even more tamper resistant. A secure browser can be configured for safe user access to web apps and cloud-based DaaS offers including Amazon Web Services (AWS) and Windows Virtual Desktop (WVD) from the Microsoft Azure cloud.
2. IGEL's complete “chain of trust” verifies each step of the boot-up process from the user hardware/ UEFI to the destination VDI host or cloud workspace delivered by Citrix, VMware, Microsoft Windows Virtual Desktop, AWS and others.
3. With secure shadowing using the IGEL Cloud Gateway (ICG) feature and Universal Management Suite (UMS), it is possible to manage and troubleshoot endpoints including PCs, thin clients, and other x86-64 devices situated outside the corporate LAN.

### MERGERS, ACQUISITIONS AND COLLABORATION

1. By converting x86-64 endpoint devices to IGEL OS, you can quickly extend the life of existing hardware, regardless of manufacturer, or easily assign a license to another device. This reduces capital expenditure (CAPEX) and operational expenditure (OPEX).
2. IGEL OS is customizable. Corporate branding or unique screensavers for corporate messaging can make endpoint devices look and perform exactly as desired in accordance with a customer's requirements.
3. IGEL OS delivers a great user experience for unified communications. It supports offloading of Microsoft Teams via Citrix Workspace App, Cisco Teams VDI (with release of 11.04.100) and JVDI, and a broad range of headsets whose firmware can be updated via the Universal Management Suite.
4. IGEL OS guarantees high-level access control via an integrated PKCS11 library, that allows single sign-on with the use of almost all smart card readers.
5. A broad technology partner ecosystem of more than 90 leading partners ensures fast and seamless integration of authentication, unified communications, printing, USB management technologies, contextualizing, and more.

## SIMPLIFY CENTRAL MANAGEMENT

1. The UMS and ICG centralize endpoint management and control of devices at global finance and insurance companies, off network, in remote branches, and at-home locations.
2. High degree of standardization of back-office workstations requires minimal management effort for server-based or cloud workstations.
3. Endpoint device updates are simple via zero touch deployment and drag-and-drop profiling. IT managers are spared the time-consuming and error-prone patching typical for Windows endpoints.
4. The IGEL UMS offers extensive support and troubleshooting capabilities, including secure shadowing of remote off-network devices via the ICG feature. This eliminates the need for on-site IT support and minimizes interruption of revenue-impacting systems.
5. The Shared Workplace functionality allows user dependent configuration based on setting profiles created in the UMS and linked to the user accounts in Active Directory, such as session types or right/left-handed mouse-button operation. Ideal for workstations used in call centers or at bank branches.

In banking, finance, and insurance, IGEL minimizes capital and operational expenses with a smart, simple and secure solution that streamlines previously complex operational functions. Customer consultants, back-office associates and customer care teams can focus their attention on your customers. IT managers can shift their focus from ad-hoc issues to strategic plans, and the CFO can fully leverage the cost-savings.

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for cloud workspaces